Matt Chandronait 1406 C Valencia St. San Francisco CA 94110

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a small business owner in San Francisco, CA. Our video production company, Area 5, was nearly forced out of the city since we didn't have the availability of truly competitive, high-speed Internet options, particularly with upload speeds. With the popularity of ultra-high-resolution video, we are often downloading and uploading Terabytes of data, and the ability to download and upload such massive amounts of data at high speeds is critical to the nature of our business and our relationship with our clients. There's no telling how much money having a Fiber connection direct to our tiny, hole-in-the-wall office has saved us on shipping and hard drive costs, but it goes even further. We have been able to take advantage of cloud backups services for peace-of-mind should acts of God destroy our local copies, we've been able to hire more outside contractors because we can get data to them quickly, and we've been able to impress our clients and win more business by being able to turnaround projects in record time thanks to the speed of our Internet connection. Our business has been in operation for almost ten years, and for NINE of those years we were stuck with only two possibilities for "high-speed" Internet and neither of them came close to fitting our needs, even at outrageously high prices. We had a couple of competitive DSL options and one option through a cable provider and they were a nightmare for us. I can't tell you how often we had to stay up all night monitoring every file that was uploaded and downloaded for fear of errors or broken connections. We were contemplating leaving San Francisco and we're at a loss what to do. When our current provider, Sonic, was finally able to provide Fiber to our door, it changed not on only the profitability of our small business, but our lives! Please, by all the good working people of this country, do not prevent others from receiving the benefits we did thanks to that access that competitors have to last-mile copper!

Matt Chandronait